



TERMS AND CONDITIONS

Please read the below information carefully, without the signed booking & indemnity forms, you will not be allowed on the estate or property. By signing and sending the booking form, you indicate that you've accepted the terms and conditions.

ARRIVALS & DEPARTURES

By signing the booking form, you agree and acknowledge that you understand the information provided by Seareenity Holiday Homes. Signed booking forms must be returned via the website at least 1 day before your stay. Unless previously agreed, guests will not be given entry to the villa before 2 p.m. on the day of arrival and must vacate the villa by 10 a.m. on the day of departure. The hours between 10 a.m. and 2 p.m. are spent doing a turnover, where your housekeeper makes sure that every inch of your villa is sanitized, fresh linen is put on beds, bathrooms are deep cleaned, etc. Deposits are paid back within 10 days of your stay, where applicable, on the condition that the villa is left in a satisfactory manner after your departure. Any repairs or replacements will be charged to the account of the main guest, and deducted from the deposit amount. Should the amount for repairs exceed the deposit amount, the main guest will be invoiced for damages. Should you fail to pay the invoice, further legal steps will be taken. All villa keys, access cards, and remotes must be handed back to Seareenity staff, or left in the villa upon departure. Should any remotes, keys, or access cards be missing, 100% of the deposit amount will be forfeited. Seareenity will contact the main guest prior to your arrival to arrange key collection. Directions, and other useful information is sent the morning of your arrival, along with the access codes needed to enter the estate.

CONDUCT

You will be required to conduct yourself appropriately while at the villa, on the estate, property, beaches, and public areas. You must adhere to all rules and regulations that Seareenity has set for each property. A copy of all written regulations will be provided at the property, and you should familiarize yourself with them. Most rules are fairly common and relate mainly to estate rules, noise disturbances, no smoking, the pet policy of our villas, etc. Please note that feeding the monkeys is absolutely not allowed. Pennington & Selborne Golf Estate is home to many species of wildlife, This includes buck, mongoose, snakes, insects, dassies, monkeys, birds, etc.; please treat them with respect. The wildlife on the estate should not be bothered in any way. Should you behave recklessly and endanger their lives or your own, you will be fined accordingly. Should your reckless behavior continue, you will be removed from the estate by security. The speed limit is 30 km per hour. Noise should be limited from 10 p.m. to 7a.m daily; should a complaint be received regarding noise, you will be fined R500 for the 1st warning, R1000 for the second warning, if a 3rd warning is issued, you will be removed from the estate by security. Please clearly mark the number of guests that will be joining the main guest, should the number of guests exceeds the maximum number of guests, and Seareenity Holiday Homes has not been informed timeously, you will be asked to vacate the villa with immediate effect. No refund will be given on any monies, whatsoever, should any of the above situations occur. Seareenity Holiday Homes reserves the right to substitute the applicable villa or apartment with another similar or higher quality villa or apartment should the chosen villa or apartment not be lettable for any reason whatsoever. Villas are only blocked off when the 50% deposit is received, this amount is non-refundable, and by signing this document, you declare that you've read and understand this.

INDEMNITY & DISCLAIMERS

It is an express condition of entering onto or residing at Seareenity Holiday Homes & this villa that all guests/visitors will be bound by this indemnity. The main guest agrees to inform all guests/visitors in his/her party of the contents hereof and all such persons will be considered bound by the provisions contained herein. All Guests/Visitors entering onto or residing at the property do so entirely at their own risk. Right of Admission is reserved. All guests/visitors agree to indemnify Seareenity Holiday Homes, its owners, employees, agents, contractors and hold it blameless against acts or occurrences beyond our reasonable control. Seareenity Holiday Homes does not express or imply any warranties or guarantees with respect to the properties' services and facilities other than what is contained in the agreement between the parties. The Guests/Visitors are not relying on any representation, guarantee or statement other than as set forth in the Terms and Conditions or by another written agreement between the parties. By reading this general Indemnity and Disclaimers, the guest/visitor acknowledges that he/she understands and agrees to the Terms and Conditions and the House Rules. Seareenity Holiday Homes, its owners, Selborne Golf Estate, employees, agents and contractors will not be held liable for any injury, death, loss, theft or damage to any personal belongings under any circumstances.

HOUSEKEEPING

We at Seareenity do our absolute best to try and minimize the spread of COVID-19 and/or any other disease or virus, however, we cannot be held liable should you contract COVID-19 or any other virus or disease while at this villa or within the estate. Every measure possible has been taken to ensure the safety of our guests and housekeepers, and we expect our guests to behave in a responsible manner as well. Should you have any problems with your housekeeper or the hygiene of the property, please contact Seareenity Holiday Homes. Should you have any leftover food or personal products that you do not wish to take home, please feel free to gift them to your housekeeper instead of throwing it away. You are most welcome to tip your housekeeper. Thank you.

DECLARATION

I confirm that all the details I provided are correct and that myself and my guests have read and understood all of the above villa rules and regulations. Any breakages or damage to the villa will be charged to the main guest account. The guest count is not to exceed the maximum number of guests for this property. Seareenity Holiday Homes, and Selborne golf Estate cannot be held liable for any injury, death to guests/visitors visiting the property, loss or damages to any personal property.